

## FOREWORD

The Building and Construction Authority's (BCA) Construction Quality Assessment System (CONQUAS) has been widely adopted as the de facto national yardstick for measuring the workmanship quality of building projects. To meet rising expectations of homeowners, the Quality Mark (QM) Scheme was launched in 2002 to promote higher consistency in workmanship standards for private residential developments. To help projects achieve the standards in CONQUAS and QM, BCA has developed a series of publications on Good Industry Practices for different trades.

The "Good Industry Practices – Ceramic Tiling" guide is part of the CONQUAS Enhancement Series which shares some of the good practices adopted by practitioners and contractors on how good workmanship quality for ceramic tiling can be achieved on site. It provides simple and practical illustrations on the types of ceramic tiles, quality checks during manufacture and proper installation methods. Common issues associated with ceramic tiling, their causes and possible solutions to address them are also highlighted.

This guide is not meant to be a definitive dictation on how ceramic tiles must be designed and installed. It only serves to illustrate some of the good practices designers and contractors have adopted while designing and installing ceramic tiles. We gratefully acknowledge the contributions of practitioners in the production of this guide and trust that the industry will find this publication useful. We welcome any contributions from readers to further improve any subsequent editions of this guide.



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